



COVID-19 Q-TRAN UPDATE

MARCH 2020

TO OUR VALUED INDUSTRY PARTNERS

As COVID-19 cases continue to increase globally we wanted to provide you with a company update. Q-Tran is open and fully operational, providing support to all of our representatives and specifiers, while our factory continues to fulfill orders to essential businesses. Q-Tran is a manufacturer and supplier of linear LED lighting and power supplies to contractors and provides lighting products to essential businesses and ongoing construction sites and as such it is necessary for us to remain at full capacity during this crisis.

WHAT ARE WE DOING

The safety of our team is of the utmost priority. We have taken swift action to follow the guidance from the Centers for Disease Control and Prevention (CDC) and World Health Organization (WHO).

We have implemented the necessary measures to protect all employees, such as adhering to 6' social distancing, washing hands upon entering the building, regularly sanitizing, and wearing gloves and masks. We have also canceled group meetings, scheduled events and visitors, and additionally all business travel for our staff until further notice.

In addition to our dedicated on-site team members, many Q-Tran employees are successfully working remotely from their homes. Everyone working remotely and in the office is set up to take your calls, process new and existing orders, and answer questions you might have about general product information and availability.

As our teams continue to work together via conference calls and web meetings, we have taken advantage of technology to organize digital events such as virtual meetings, webinars, Facebook live streams, lunch and learns and creating YouTube videos to bring you the latest Q-Tran news and product releases.

OUR PROMISE TO YOU

Q-Tran Orders:

New and existing orders are continuing to be built to bring you the highest quality lighting products. If we experience any production changes that may impact estimated shipping dates, we will contact you immediately.

Shipping & Receiving:

We are working closely with our partners during this time of uncertainty and have been receiving our regular shipments enabling us to continue building orders at normal production speeds to meet all new and current delivery dates.

Job Sites & Closures:

Please notify the Q-Tran Customer Service team as soon as possible of any closures or if shipment location details change based on site closures due to COVID-19.

Contact Us:

All of us here at Q-Tran can be reached by phone, text, and email so we can better serve you. Please do not hesitate to reach out to us.

STAY CONNECTED WITH Q-TRAN

Follow us on Social Media!

We're active on Instagram, LinkedIn, Twitter and Facebook @QTranInc. You'll find information on upcoming virtual events, company news, inspirational project images, and the newest product information.

Reach out to your Q-Tran Regional Sales

Manager for digital learning opportunities, product information and with any questions. We want to stay in touch!

Webinars and video content

is continuing to be developed and released. If social media isn't your thing, check your inbox.

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We appreciate your continued support during this time and we wish that you and your loved ones remain in good health.